

Airport Collections

If we are collecting you from the one of the 4 main London airports then please take the time to read the following instructions which should ensure a smooth collection.

Gatwick Airport

We are required to go to the coach park and wait until we are released to the terminal to collect you. The collection points at the terminals are as follows:-

South Terminal – Passengers should exit the terminal building downstairs and proceed to the second road where the coach will collect you. If we are not there then please locate a coach marshal, they will be located along the second road and be wearing a Hi-vis jacket and ask for our vehicle to be released from the coach park.

North Terminal – Passengers should exit the terminal building and make their way to the middle road where the coach will collect you. If we are not there then please locate a coach marshal, they will be located along the middle road and be wearing a Hi-vis jacket and ask for our vehicle to be released from the coach park.

Luton Airport

We are required to go to the coach park and wait until we are released to the terminal to collect you.

Passengers exit the terminal building and head to the main car park where the coach collection point is located within the drop-off zone. If the coach is not there then please ask the coach marshal, who will be located in the coach pick up area, to get our vehicle released from the coach park.

Stansted Airport

Passengers should exit the terminal building following the signs to the coach station. Our coach will be parked in the coach station and will collect you from one of bays 33-39. Again a coach marshal will be located at the coach station to help.

Heathrow Airport

We are required to go to the coach park and wait until we are released to the terminal to collect you. It is important that you locate the coach marshal located at your terminal in order to get our coach released from the coach park. In most instances at Heathrow we will not be released to the terminal until passengers have made contact with a coach marshal.

Terminal 1 – Passengers should exit the terminal building on the ground floor via the main entrance. They should turn left and head to the end of the building where the coach collection point is located on the inner road. If our vehicle is not there please locate the coach marshal and ask for our vehicle to be released from the coach park.

Terminal 3 – Passengers should exit the terminal building via the rear entrance. Our coach will be located in one of bays 7-10. If our vehicle is not there then please locate the coach marshal and ask for our vehicle to be released from the coach park.

Terminal 4 – Passengers should exit the terminal building on the ground floor via the left hand entrance. Our vehicle will be located in either bus stop 16 or 17, positioned on the middle road. If our vehicle is not there then please locate the coach marshal and ask for our vehicle to be released from the coach park.

Terminal 5 – Passengers should exit the terminal building via the left hand entrance. Our vehicle will be at bus stop 16, positioned on the first road. If our vehicle is not there then please locate the coach marshal and ask for our vehicle to be released from the coach park.

If you cannot locate a coach marshal at Heathrow then they can be contacted on +44 (0)7814 246 995.

Information on group travel including maps of all terminals at Heathrow can be found on their website, please use the following link:

<http://www.heathrowairport.com/transport-and-directions/buses-and-coaches/group-travel-by-coach>.
