

Terms & Conditions of Coach Hire

All Coach hire bookings are subject to the following terms & conditions

- o Bessway Travel Ltd shall not be responsible for failure to perform this contract by reason of accident, fire, tempest, strikes or any cause outside its control, though every effort will be made to maintain service confirmed. There can be no guarantee that the vehicle will perform the journey in any given time and BESSWAY TRAVEL LTD shall not be accountable for any loss, inconvenience or damage which may arise from any delay, traffic congestion, road accident, or breakdown.
- o The Hirer/s shall be responsible to the Company for any damage to vehicle, its fittings or equipment through negligence, misconduct or any default of the Hirer/s or any of the passengers carried thereon.
- o Whilst every precaution is taken, The Company will not in any case be responsible for loss or damage of or to any article placed or carried on their vehicles.
- o The Hirer/s undertake/s to be responsible for the orderly and satisfactory behaviour of the members of the party and that their conduct shall not be such as to cause annoyance to the public.
- o The acceptance of this order is made subject to the vehicle of the type or size to be hired hereunder being available at date upon which the Company receives this form.
- o Should the Hirer/s on the day of the trip wish to extend or vary the route as specified on the work ticket, such instruction must be written out and signed by Hirer/s and given to the driver; in which an extra charge will be made according to the additional mileage covered and time taken, such charge to be computed in accordance with the Company's Tariff ruling on the date of the trip.
- o The hours agreed with the Company for the operation of any hire(s) must be observed (other than in the case of serious emergency or diversion) so that current regulations governing driver's hours and rest periods may be complied with. The company reserves the right to curtail or otherwise alter any hire, which does not comply with the relevant regulations.
- o The Hirer undertakes to abide by all statutory requirements and regulations that may in any way affect the journey in question and especially the regulations in respect of Driver's Hours. Drivers are familiar with these regulations and whilst they will conform with reasonable requests of passengers (as to the reasonableness of which the driver alone shall be the judge) they will as far as circumstances permit, depart from the destination or from intermediate stopping places at times agreed beforehand (or specified by the driver) and to ensure compliance with the regulations will on no account wait for members of the party who may have failed to join the vehicle at the time appointed. The Company declines liability for loss, inconvenience or damage arising from failure to convey any such member of the party.

- o The vehicle is constructed to carry the number of passengers shown. The Hirer/s shall not permit the vehicle to carry more than the permitted number of passengers and if the insurance policy of the Company in respect of the vehicle is violated by reason of the vehicle having been overloaded; the Hirer/s will indemnify the Company against any loss there from.
- o In the event of the Company being unable beyond its control to provide a suitable vehicle for the performance of this contract the Company shall have the right to obtain the due performance of its obligations hereunder by a third party, and performance by such third party shall be deemed to be a good discharge by the Company of its obligations here under.
- o Hire charge does not include entrance, parking or any other charges unless stated.
- o Smoking and the consumption of Alcohol are strictly prohibited on any of our vehicles.
- o Alcohol is prohibited on coaches carrying passengers to and from designated sporting events. In addition the Police have issued guidelines for operators to adhere to when carrying supporters to and from football matches. Please consult the Company regarding these guidelines, if applicable
- o Price quoted may be increased if there are any unforeseen rises in running costs.
- o In the event of cancellation by the Hirer, the Company reserve the right to retain any deposit. The Hirer shall be liable to the Company for any losses incurred by the Company as a result of the cancellation but not exceeding the full amount of the full cost of the hiring.
- o In the event of any emergency or force majeure or of any action by the Hirer to vary the agreed conditions unilaterally, the Company may, by returning all monies paid and without further or other liability, cancel the contract.